

CANADA'S CIRCUS SPECTACULAR FAQ FOR THE TRIBUTE COMMUNITIES CENTRE PERFORMANCES

HOW MUCH ARE TICKETS?

ADULT ADVANCED TICKET	\$26.00
ADULT DAY OF TICKET	\$29.00
CHILD ADVANCED TICKET	\$16.00
CHILD DAY OF TICKET	\$18.00
FAMILY 5 PACK	\$49.50

*ALL TICKETS SUBJECT TO SERVICE FEES AND APPLICABLE ORDER CHARGES

CAN I BUY TICKETS AT THE SHOW?

THE TICKET OFFICE WILL OPEN AT 10AM ON THE DAY OF THE SHOW AND STAY OPEN UNTIL APPROXIMATELY 7:30PM. TICKETS CAN BE PURCHASED AT THE TICKET OFFICE (LOCATED JUST INSIDE OF GATE 1) THROUGHOUT THE DAY. TICKETS DESIGNATED FOR WILL CALL CAN ALSO BE PICKED UP AT THE TICKET OFFICE. VALID PHOTO ID IS REQUIRED BY THE ACCOUNT HOLDER TO PICK UP TICKETS.

WHAT AGE IS CONSIDERED A CHILD?

A CHILD FOR THIS EVENT IS CONSIDERED AGES 3 TO 12. AGES 13 AND OVER REQUIRE AN ADULT TICKET. CHILDREN UNDER THE AGE OF 3 YEARS OLD SITTING IN AN ADULT'S LAP ARE ADMITTED FOR FREE. ANY CHILD UNDER 3 YEARS OLD WHO MAY REQUIRE THEIR OWN SEAT AT ANY POINT DURING THE PERFORMANCE WILL BE ISSUED A FREE TICKET (FOR CAPACITY MANAGEMENT).

WHAT DO I DO IF I CAN'T PRINT MY TICKET?

IF YOU HAVE CHOSEN 'PRINT AT HOME' BUT HAVE NOT PRINTED YOUR TICKETS IN ADVANCE OF THE SHOW, PLEASE PROCEED TO THE TICKET OFFICE AND UPON SHOWING VALID PHOTO ID SATISFYING IDENTITY OF THE ACCOUNT HOLDER AND PAYMENT OF A \$5 PER ORDER REPLACEMENT FEE, WE CAN REPRINT YOUR TICKETS. SHOULD YOU HAVE DIFFICULTY PRINTING YOUR TICKETS DURING OR IMMEDIATELY AFTER YOUR ONLINE OR PHONE PURCHASE, PLEASE CALL 1 877 263 9372 FOR ASSISTANCE.

WHAT HAPPENS IF IT IS RAINING?

THE TRIBUTE COMMUNITIES CENTRE IS A FULLY ENCLOSED SPACE, AND THE PERFORMANCE TAKES PLACE ENTIRELY INSIDE. INCLEMENT WEATHER DOES NOT AFFECT THE SHOW.

HOW DO I MAKE SPECIAL SEATING ARRANGEMENTS FOR PERSONS REQUIRING ACCESSIBLE ACCOMMODATIONS?

WHEELCHAIR ACCESSIBLE SEATING OR OTHER ACCESSIBLE ACCOMMODATIONS CAN BE MADE IN PERSON AT THE TRIBUTE COMMUNITIES CENTRE TICKET OFFICE, OR BY CALLING 905 438 8811 EXTENSION 222.

PERSONS WHO PRESENT ACCESS TO ENTERTAINMENT CARDS ARE ELIGIBLE TO HAVE ONE CAREGIVER ACCOMPANY THEM TO THE PERFORMANCE WITH A FREE TICKET, WHICH CAN BE ISSUED AT THE TICKET OFFICE.

WHAT IS THE KIDS FUN ZONE?

THE KIDS FUN ZONE IS A COLLECTION OF ACTIVITIES BEFORE THE SHOW AND AT INTERMISSION SUCH AS POINY RIDES, FACE PAINTING, BOUCNE HOUSE AND FUN PHOTOS. THESE ACTIVITIES, EACH, HAVE AN EXTRA COST AND ARE NOT INCLUDED AS PART OF YOUR TICKET. YOU MUST HOLD A VALID TICKET TO THE PERFORMANCE IN ORDER TO ACCESS THE KIDS FUN ZONE.

I RECEIVED A FREE KIDS TICKET. HOW DO I REDEEM IT?

FREE KIDS TICKET COUPONS ARE DISTRIBUTED THROUGHOUT YOUR COMMUNITY TO FAST FOOD RESTAURANTS, CONVENIENCE STORES, AND OTHER RETAILER BUSINESSES. THESE ARE VOUCHERS ONLY AND CANNOT BE USED FOR ENTRY AT THE SHOW. PLEASE PROCEED TO THE TICKET OFFICE, LOCATED JUST INSIDE OF GATE 1 TO EXCHANGE YOUR FREE KIDS COUPON FOR A VALID VENUE TICKET. ALL CHILDREN MUST BE ACCOMPANIED BY AN ADULT TICKET HOLDER. THE FREE KIDS COUPON MAY BE EXCHANGED FOR A GENERAL ADMISSION OR RESERVED ACCESSIBLE SEAT (WCR SEATING HAS LIMITED AVAILABILITY)

IN ORDER TO TAKE ADVANTAGE OF THIS OFFER, YOU MUST PRODUCE A PHYSICAL KIDS FREE TICKET COUPON TO EXCHANGE FOR A VALID VENUE TICKET.

DO YOU ACCEPT CREDIT CARDS AT THE SHOW?

OUR TICKET OFFICE ACCEPTS MAJOR CREDIT CARDS AS WELL AS DIRECT DEBIT AND CASH AS FORMS OF PAYMENT.

WHY ARE THERE FEES/SURCHARGES?

SURCHARGES ARE THE FEES OUR ONLINE AND CALL CENTRE TICKETING PROVIDER ADDS TO COVER THE COST OF ITEMS SUCH AS WEB HOSTING, SECURITY, PAYMENT PROCESSING APPLICATIONS ETC.

WE STRIVE TO KEEP THESE COSTS AS LOW AS POSSIBLE FOR OUR VALUED FANS.