Official Rules

NO PURCHASE OR OBLIGATION NECESSARY TO ENTER OR WIN. VOID OUTSIDE ONTARIO, CANADA AND WHERE PROHIBITED.

- 1. ELIGIBILITY: The "Key to the TCC" Contest (the "Contest") is open only to entrants who are Canadian residents of Ontario and are 18 years of age or older as of the date of entry. The following persons are not eligible to enter or win: employees of Global Spectrum Facility Management L.P. d/b/a Oak View Group ("Organizer"), Oshawa Generals Hockey Club, IATSE Local 58 or Local 822, affiliates, subsidiaries and advertising and promotion agencies, and the immediate families (spouse, parents, siblings and children and their respective spouses, regardless of where they reside) and members of the households, whether or not related, of each of the above. The Contest is subject to all applicable federal, provincial and local laws.
- 2. HOW TO ENTER: The Contest will commence on November 1, 2023 and end on December 15, 2023 at 11:59pm ET (the "Entry Period"). There are two ways to enter during the Entry Period:
 - i) Go to <u>www.tributecommunitiescentre.com/key</u> the "Tribute Communities Centre Website") to access the online entry form for the Sweepstakes
 - ii) Click on a shared contesting link provided to you by a friend or family member via a shared email, post on Facebook or a shared tweet on Twitter

Follow the directions provided to complete the online entry format at www.tributecommunitiescentre.com/key and submit electronically.

By successfully transmitting a completed online entry form as directed, you will be entered in the Contest. LIMIT ONE (1) ENTRY, PER PERSON REGARDLESS OF THE METHOD OF ENTRY. ONE (1) BONUS ENTRY will be awarded per person that clicks and enters from that person's unique shared link when entering the contest to a maximum of 25 bonus entries. Organizer's computer shall be the official timekeeper for all matters related to this Sweepstakes.

You must supply a valid email address to participate. If the email address supplied is not valid, your entry will be void. Entries generated by script, macro or other automated means and entries generated by any other means which subvert the entry process will be void. All entry data provided via the entry form is provided to Organizer. Entrants must fully complete and submit all non-optional data requested on the online entry form to be eligible. Incomplete and/or inaccurate entries are void.

3. DRAWING: Entries must be received no later than 11:59 p.m. ET on December 15, 2023 to be eligible for the drawing. One (1) potential grand prize winner will be drawn at random on or about December 18, 2023 from among all eligible entries received. Organizer reserves the right to delay the drawing. Potential winner will be notified via email and/or telephone (in

Organizer's discretion). The potential winners must respond to such notification within forty-eight (48) hours, or he/she will forfeit the prize and, at Organizer's sole discretion and time permitting, an alternate potential winner will be drawn at random from among all remaining eligible entries.

Entries generated by a script, macro or other mechanical or automated means will be disqualified. In the event of dispute as to the identity or eligibility of any potential winner based on an email address, the winning entry will be declared made by the Authorized Account Holder of the email address submitted at the time of entry provided he/she is eligible according to these Official Rules. The "Authorized Account Holder" is defined as the natural person to whom the applicable Internet service provider or other organization (such as a business or educational institution) has assigned the email address for the domain associated with the submitted email address. In the event of dispute as to the identity or eligibility of any potential winner based on a Facebook, or Twitter account, the winning entry will be declared made by the Authorized Facebook/Twitter Account Holder of the Facebook/Twitter account used to enter the applicable Contest provided he/she is eligible according to these Official Rules. For entries via Facebook/Twitter, the "Authorized Facebook/Twitter Account Holder" is defined as the natural person who is assigned to a Facebook account by Facebook.com, or Twitter account by www.twitter.com, as applicable.

To be declared a winner and claim a Prize a potential winner must (i) be eligible according to these Official Rules, (ii) correctly answer, without assistance of any kind, whether mechanical or otherwise, a time limited mathematical skill testing question which will be administered by telephone at a mutually agreeable time; and sign a duly completed Liability and, except where prohibited by law, Publicity Release form, and any other documentation as may reasonably be required by Organizer, and return the same to Organizer within 2 days of the date of issuance. Failure to comply with these Official Rules will cause the prize to be forfeited and, at Organizer's sole discretion and time permitting, awarded to an alternate potential winner to be drawn at random from among all remaining eligible entries. Odds of winning the prize depend on the number of eligible entries received for the drawing. If (i) a potential winner does not respond to prize notification within the timeframe stated, (ii) the prize notification is returned as undeliverable, (iii) a potential winner fails to complete the time limited mathematical skill testing question (iv) a potential winner declines his or her prize, (iv) a potential winner fails to return all required documents within the timeframe stated or (v) a potential winner is unable to attend with Organizer to confirm eligibility on the date(s) agreed to by both parties, it will result in prize forfeiture and the disqualification of such potential winner and, at Organizer's sole discretion and time permitting, an alternate potential winner may be selected by random drawing from among all remaining eligible entries.

4. DESCRIPTION OF PRIZE(S): The prizes consist of (collectively, "Prizes"):

(a) One (1) grand prize (hereinafter, the "Grand Prize") where the Winner will receive two (2) tickets to events taking place at the Tribute Communities Centre in Oshawa, Ontario for the 2024 calendar year, consisting of (i) two (2) tickets to each Oshawa Generals home game for the regular season, (ii) two (2) tickets to each live event including concerts, family shows

and any other live events. Approximate Retail Value of the Grand Prize ("Grand Prize ARV"): \$2,500. The ARV of the Grand Prize may fluctuate based on ticket availability, seat location and booking of additional events. For events with more than one performance, tickets will only be awarded for one performance. Specific game and event dates/times are at the sole discretion of Organizer and subject to limitations and special conditions.

Prizes are not transferrable and no substitutions or cash redemptions are allowed, except by Organizer which reserves the right to substitute the prize (or any component thereof) with one of comparable or greater retail value at its sole discretion. Resale of the Prize or any portion of the Prize is prohibited. All costs and expenses not stated herein as being provided in connection with the redemption, receipt and/or use of the Prize are the responsibility of winner, including, but not limited to, transportation, accommodations and meals. Organizer shall have no responsibility or liability for cancellations, delays or any other change by any company or person providing any element of the Prize due to reasons beyond Organizer's control, and are not responsible or liable for any expenses incurred as a consequence thereof. Dates and/or times of events are subject to change. Events are subject to cancellation. Tickets are subject to certain terms and conditions as specified thereon and by applicable issuer. All prize details are at Organizer's sole discretion.

ADDITIONAL TERMS: By entering, entrants agree to abide and be bound by these Official Rules and the decisions of Organizer, which are final and binding in all matters relating to this Contest. Entries will be declared made by the authorized account holder of the email address submitted at the time of entry and he/she must comply with these Official Rules. "Authorized account holder" is defined as the natural person who is assigned to an email address by an Internet access provider, online service provider or other organization (e.g., business, education, institution, etc.) responsible for assigning email addresses for the domain associated with the submitted email address. Released Parties (as defined below) are not responsible for lost, late, incomplete, inaccurate, stolen, misdirected, illegible, undelivered or garbled entries or email; or for entries not received due to lost, failed, delayed or interrupted connections, including Internet Service Provider (ISP), Web-server, network, cable, server, satellite, phoneline connections or miscommunications, or other electronic malfunctions, computer or telephone, hardware or software failures, malfunctions, or garbled or jumbled transmissions. Released Parties are not responsible for any other errors or difficulties of any kind whether human, mechanical, electronic, computer, network, typographical, printing or otherwise relating to or in connection with the Contest, including, without limitation, errors or difficulties which may occur in connection with the administration of the Contest, the processing of entries, the announcement of the prize, the cancellation or postponement of any event, or in any Contest-related materials. Released Parties are also not responsible for any incorrect or inaccurate information, whether caused by site users, tampering, hacking, or by any equipment or programming associated with or utilized in the Contest. Released Parties are not responsible for injury or damage to entrants' or to any other person's computer related to or resulting from participating in this Contest or downloading materials from or use of the web site. Persons who tamper with or abuse any aspect of the Contest or website or who are in violation of these Official Rules, as solely determined by Organizer, will be disqualified and all associated entries

will be void. Organizer reserves the right, in their sole discretion, to cancel or suspend the Contest should virus, bugs, unauthorized human intervention, or other causes, in Organizer's sole opinion, corrupt or impair the administration, security, fairness or proper operation or play of the Contest, and, in the event of termination, select the winner from all non-suspect, eligible entries received prior to action taken. All entries become the property of Organizer and will not be returned. CAUTION: ANY ATTEMPT BY AN INDIVIDUAL TO DELIBERATELY DAMAGE ANY WEBSITE ASSOCIATED WITH THIS CONTEST OR UNDERMINE THE LEGITIMATE OPERATION OF THIS CONTEST MAY BE A VIOLATION OF CRIMINAL AND CIVIL LAWS, AND SHOULD SUCH AN ATTEMPT BE MADE, ORGANIZER AND/OR ITS AGENTS RESERVE THE RIGHT TO DISQUALIFY AND SEEK DAMAGES AND OTHER REMEDIES (INCLUDING ATTORNEYS' FEES) FROM ANY PERSON OR PERSONS RESPONSIBLE FOR THE ATTEMPT TO THE FULLEST EXTENT PERMITTED BY LAW.

- 6. WINNER'S LIST: For the name of the winner (available after January 1, 2024 through January 31, 2024), send a self-addressed envelope to: OVG360 Marketing; Tribute Communities Centre; 99 Athol Street East, Oshawa, ON L1H 1J8.
- 7. PUBLICITY: Winners acknowledge and agree that as a condition of winning, if legally permissible, Organizer and its designees have the right to use his/her name, likeness, photograph, voice, city and province of residence and Prize information for advertising and promotional purposes in any and all media now known or hereafter devised, worldwide in perpetuity, without further compensation, authorization, remuneration or notification.
- 8. LIABILITY: Entrants, by participating, agree that Organizer, Oshawa Generals Hockey Club, Sponsors, Facebook, Twitter and each of their respective parents, subsidiaries and affiliates and the advertising and promotion agencies and all of their respective agents, employees, directors and officers (collectively, "Released Parties"), will have no liability whatsoever for and shall be held harmless by entrants against, any injuries, losses or damages of any kind, including death, to persons, or property incurred in connection with or resulting, in whole or in part, directly or indirectly from acceptance, possession or use/misuse of the Prize (including any travel or activity related thereto) and/or participating in this Sweepstakes.
- 9. The Contest is in no way sponsored, endorsed or administered by, or associated with, Facebook or Twitter.
- 10. The decisions of Organizer will be final and binding in all matters pertaining to the Contest. Organizer reserves the right to correct any and all printing, typographical or mechanical errors.
- 11. ORGANIZER: Global Spectrum Facility Management, L.P., Tribute Communities Centre, 99 Athol Street East, Oshawa, ON, L1H 1J8.