

TRIBUTE COMMUNITIES CENTRE REOPENING PLAN



The safety and wellbeing of our staff and guests, remain our top priority.

ALL GUESTS, STAFF, AND VISITORS

- If you are feeling unwell, please stay home.
- When arriving to the venue, please have the following ready to be shown at your designated entrance:
 - Your results from the online self-screening questionnaire which must be completed within a two-hour window prior to entry and we recommend you complete this prior to your arrival. The self-screening questionnaire can be found on our Together AGAIN! page at tributecommunitiescentre.com
 - Proof of being fully vaccinated (plus 14 days) - to download your proof of vaccination [click here](#).
 - Government issued ID that must match the information on your proof of vaccination

*Children under 12 will be required to be accompanied and supervised by a fully vaccinated adult.
- Masks are required to be worn, covering your mouth and nose, at all times during the check-in process and while inside the venue.
- We ask that you please practice physical distancing while in the check-in queues as well as inside the venue.
- Sanitize frequently at various stations conveniently located throughout the venue.

+ ICE USER GROUPS

- Youth under 18 years of age who are participating on the ice are not required to show proof of vaccination
- One guardian/spectator is permitted per skater.
- Masks are required to be worn, except for when ice users are on the ice surface.
- 40 people total on the ice (includes players, coaches, and instructors. Game officials do not count)
- Please arrive 20 minutes early for your rental and vacate the dressing rooms 20 minutes after your rental has concluded to allow for proper sanitization/cleaning between rental groups.
- All clients will be assigned two dressing rooms. There is a maximum of 20 people in the dressing room. Players and coaches over the maximum of 20 for the dressing rooms, must dress in the designated overflow area. Showers will be permitted at this time.
- Please vacate the dressing rooms 20 minutes after your rental has concluded to allow for proper sanitization/cleaning between rental groups.

RINK 1

- Designated entry and exit is Gate 1.
- Designated washrooms will be located at end of North Hall.
- Entry to viewing area is through 103A and 105A.

RINK 2

- Designated entry is Rink 2 Entrance and exit is the staircase past dressing room 11 onto Red Tilson Lane.
- Viewing area is open with designated socially distanced seats.
- Designated washroom is located through the double grey doors at the North side of the rink.

+ EVENT ATTENDEES

- Masks are required to be worn, except for when you are eating/drinking in your ticketed seats. Eating and drinking is not permitted on the concourse.
- Seating in the lower bowl has been reserved with physical distancing in mind.
- ATMS's will not be in service as we are encouraging touchless services by utilizing tap functionality for debit and credit at concession stands. Cash will still be accepted but is not preferred.
- Please review our A-Z Guide which answers many of our frequently asked questions as well as provides information on our new Bag Policy, Smoking Policy and Re-Entry Policies as well as our Code of Conduct.
- Guests will be advised of specific event procedures and protocols prior to the event through our Together AGAIN web page and/or pre-event emails so make sure your email is accurate on your account.

*All policies and protocols are subject to change at any time but we will continue to follow guidance from public health and government officials.